



NEHALEM BAY
HEALTH CENTER & PHARMACY
COMPASSIONATE COMMUNITY CARE



Pharmacy Pick-up Locker

Now you can pick up certain prescriptions directly without visiting the Pharmacy!

Nehalem Bay Pharmacy's new Pick-up Locker is a safe, contact-free way to pick up your prescription medicines.

Patients who want to use this new service can skip their pharmacy visit, which should save time and make it more convenient for patients to get the medicines they need. Plus, patients won't need to pick up a pharmacy pager if they use the Pharmacy Pick-up Locker.

Nehalem Bay Pharmacy staff will still be available for those patients who want to visit the pharmacy to pick up their prescriptions in person.

The locker display will be available in a choice of English, Spanish, or French.



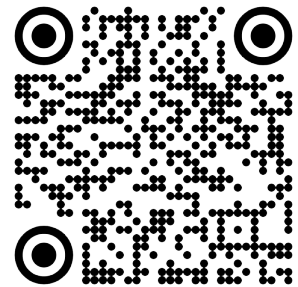
Getting Started: If you are interested in using this new service, you can start by completing an enrollment form by scanning the QR code below. You can also pick up the form from the pharmacy, fill it out, and return it to the pharmacy staff.

How to order refills: You can order your refill prescriptions just like you do now. You can call in the refill request through our phone system, or you can call and talk to the pharmacy staff. If you use the RxLocal app, you can request a refill through that account as well.

How will I know when my prescription is ready? You will receive a text or email to let you know your prescription is ready to pick up. The message will include a link with a unique code that you will scan at the pick-up locker. The message will also provide details on how to pay for your prescription.

Can I pay at the pick-up locker? Yes! You can pay at the pick-up locker using a credit or debit card, or mobile pay. There are no added fees for this service; you will pay your usual co-pays, if applicable.

Scan to Enroll:



Here's how the pick-up works:

1



Scan the QR Code

Use the scanner on the display screen to scan the QR code included in the email or text message you received. (Or you can enter the number that comes with the QR code onto the touchscreen if that's easier.)

2



Enter your DOB

Use the touchscreen keyboard to enter your date of birth. (MM/DD/YYYY)

3



Sign for your Medication

You will be able to sign on the touchscreen.

4



Pay for your Medication

Insert or tap your debit or credit card, or use mobile pay.

5



Pick up your Prescription

Once your payment has processed, a compartment door on the locker will open and you may take your prescription(s). Please remember to close the door after you remove your order.

Please note: After you scan the QR code, the camera on the locker will take a photo of you. (This is required by the Board of Pharmacy for this prescription pick-up service.)

Need to meet with a Pharmacist? If your prescription requires a consultation with a pharmacist, that meeting will take place separately. New medications often require a meeting with a pharmacist, and if this is the case, the Pharmacist will reach out in advance to discuss the medication with you and answer any questions you have. You can also request a visit or call with a Pharmacist if you have any questions, or you can call the Pharmacy directly by picking up the phone on the locker itself.

This Pharmacy Pickup Locker is a new program in collaboration with Columbia Pacific Coordinated Care Organization (part of the CareOregon Family).



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