



NEHALEM BAY

HEALTH CENTER & PHARMACY

COMPASSIONATE COMMUNITY CARE

230 Rowe Street | PO Box 176 | Wheeler, OR 97147 | 1-800-368-5182 | Fax: 1-844-712-3001 | nehalemhealth.org

Non-Discrimination Notice

Nehalem Bay Health Center & Pharmacy

Our Mission: The mission of Nehalem Bay Health Center & Pharmacy is delivering compassionate team-based health care and wellness education to improve the lives of ALL in our community.

Nehalem Bay Health Center & Pharmacy is committed to providing an inclusive and welcoming environment for our patients, customers, staff, community partners, volunteers, vendors, and subcontractors.

Non-Discrimination Policy: Nehalem Bay Health Center & Pharmacy follows all civil rights laws and prohibits discrimination based on a person's race, color, age, religion, national origin, sex, sexual orientation, gender identity, gender expression, mental or physical ability, health condition/diagnosis, height, weight, genetic characteristics, conditions related to pregnancy or childbearing, immigration status, income status, marital status, military status, and/or any other status protected by federal, state, or local laws.

Language Access: Everyone deserves the right to understand, and the ability to discuss, care options with their provider. For those whose primary language is not English, Nehalem Bay Health Center works with professional language interpreters to provide free interpreter services to anyone who needs services provided in their primary language.

Discrimination Complaints: If you believe that Nehalem Bay Health Center has not provided appropriate language services, or has discriminated in another way, you can file a complaint with:

Rinehart Clinic
Attn: Risk Manager
PO Box 176, Wheeler, OR 97147
1-800-368-5182, Ext. 172

You may file the complaint in person or by telephone, mail, or by filling out the Patient/Customer Grievance Form.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. This can be done electronically through the Office for Civil Rights Complaints portal, available at: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue
SW Room 509F
HHH Building
Washington, DC 20201
1-800-368-1019 or 1-800-537-7697 (TDD)

You can learn more about filing a civil rights complaint at: <https://www.hhs.gov/ocr/complaints/index.html>